totalmd

A Totally New Experience for Modern Medical Professionals

System Interface

- Updated colors and icons
- Easy-to-read headings and links
- Ability to identify duplicates before creating new patient record
- Audit log to identify data changes

Patient Experience

- Online kiosk allows patients to fill out forms online
- In person kiosk for patient registration
- Integration with BillFlash for easy online bill pay and paper statements

Workflow Enhancements

- Intuitive task manager with tasks tied to specific patient records and other areas of the program
- Ability to select multiple items for mass change entry
- Homescreen shortcuts to easily jump to tasks and lab result view
- Integrated clearinghouse option simplifies claims submissions and ERAs

Ledger Improvements

- Additional adjustment columns when distributing insurance payments
- Statements aged by date of first statement

EHR Enhancements

- Quickly view notes in the encounter list
- Encounter header with patient info
- New vaccine entry screen allows you to visualize vaccination history
- Structured sentences tied to short note answers
- Revamp of the Encounter Clinical Summary Report
- Orders viewable in Encounter Summary tab
- Decision support system

Lab Interface and Integrations

- In-house lab entry interface improvements
- Ability to import lab results from LabCorp and Intermountain Medical Center Lab

Order TotalMD today! Contact us at actnow@abilityclinical.com or (407) 844-0859

TotalMD Additional Features	Standard	Advanced
Insurance Aging Drill Down. This Interactive Aging Screen is amazing! Everything you need to follow up and collect from insurance claims is on one interactive screen. You can even record notes as you follow up with the insurance companies.		x
Patient Texting. Extremely easy-to-use patient texting that is already fully integrated into your existing software - it doesn't get better than this!*		x
Mass Charge Entry - Enter charges/procedures for multiple patients from one screen.		x
Write-Off Wizard. Automatically write *off* patient balances with user defined ranges. For example, this feature would make it extremely easy to write *off* balances for every patient who owes $5.00 or less.		x
Required and Suggested Fields. User can define which patient or billing fields must be filled out before saving.		x
Display More Patient Information on Appointments. When scheduling appointments, you can now easily view detailed patient		x
Online and In Office Kiosk Module. Let your patients enter their registration and consent information online from home or on a tablet or PC in the office! The days of deciphering bad patient handwriting are long gone!*		x
Insurance Refunds. Quickly apply insurance refunds to a group of patients. It's just like a reversed EOB.		x
Editable UB-04. See and edit any of the information on your institutional claims prior to sending them.		x
Next and Previous Claim Button. Zoom into any claim in your claim list and proceed to the next or previous claim without changing screens.		x
Hide Missed or Canceled Appointments. When viewing the Appointment List, add canceled and missed appointments to your		x
Enhanced Interoffice Messenger. Send and respond to group messages and view the complete histories of conversation by		x
Filters to Encounter Charge Entry. Select a provider to view their charges from the Encounter Charge Entry Screen.**		x
Task List. Create tasks that can be assigned to users and marked as completed.		x
Billing List. List of all billings that can be filtered and edited.		x
Hide Items with $0 Balance. Hide charges with $0 balance on the ledger as well as all other lines associated with it.		x
Claim and Statement History Hidden. Allows user to view more transactions by default.		x
Ledger Filtering and Sorting. Ledger view that allows you to view transactions by claim, procedure or other options.		x
Billing Information on the Ledger. Display default diagnosis codes, facility information and more in header.		x
Update Diagnosis codes from Default Diagnosis. Instantly add diagnosis codes for all transactions not on a claim.		x
Filter when Creating Claims. Gives the ability to only create certain claims based on your filters.		x
Schedule Appointment from Patient List. When in a patient record you can click on the scheduler and drop the patient into an appointment slot.		x
Cancelled Appointment List. Keep track of all cancelled appointments and instantly recall that list.		x
View Charges in Claim List. View each charge on a claim direclty from the claim list.		x
Reorder Charges on a Claim. Change the order of transactions on a claim straight from the claims list.		x
Auto Update Claims as Completed. When applying insurance payments, you are now prompted to automatically update claim	x	x
Identify Favorite Procedure and Diagnoses Codes. Mark procedure and diagnoses codes as favorites which moves them to	x	x
Insurance Write-Off Totals. From the EOB Entry Screen, view the running total of what you are writing *off.*	x	x
Remove Inactive Providers. Mark providers as inactive which will remove them from the Ledger and the Appointment Entry Screens.	x	x
Defaults When Setting Up Insurances or Providers. Determine which fields will automatically be defaulted in when creating new providers or insurances.	x	x
View Billing Balance. Upon selecting the ledger billings, easily identify and view the billing's corresponding balance.	x	x
Fast Appointment Clip Boarding. From Ledger or Recall Screens, the patient's appointment will automatically appear on the Appointment Book's clipboard, expediting their appointment entry.	x	x
Quick Charge Entry. Press keyboard shortcut (Shift F8) to quickly enter charges in Ledger.	x	x
Enhanced Appointment List Date Range. Specify beginning and ending dates when viewing the appointments.	x	x
Charges in Ledger Now Sorted by Date. When changing the original date of service for a charge, the charge will move to its new correct date order on the Ledger (with all of its associated payments/write offs/notes listed below it	x	x
Identify Patient's Preferred Method of Contact. Indicate whether the patient would prefer to be contacted by phone, secure email, text or other method.	x	x
Declutter Patient Search Lists. Patient records marked as "Not a Patient" are removed from lists used to select patients for new appointment and charges.	x	x
Enhanced Patient Information Screen. From the Patient Screen, you can now view more appointments and family members	x	x
Faster Filters. Select the Manual Searching option in Program Setting to make your list filters faster.	x	x
Enhanced Recurring Appointments. Now view Recurring Appointments on the Appointment List and Reports.	x	x
Address Verification. With a simple click, verify all patient, provider and other addresses with the United States Post Office's database. No more invalid addresses!	x	x
Filter by Date of Service in Claim List. See only claims that have transactions from a specific date or date range.	x	x
Refunds. Track refunds seperately as a payment back to a patient.	x	x
Billing Defaults in Patient. New tab allows you to put billing defaults into the patient screen.	x	x
Which Tabs Show. Choose which tabs are available in the patient demographic area.	x	x
Advanced Filter Options. Additional filters allow you to narrow your search.	x	x
Filters in the Payment Detail. When viewing the payment detail you can use filters to only see certain things.	x	x
Date Range on Payment List. Instead of only being able to see one date of payments or all payments you can now see the	x	x
Date range in the Appointment List. Specify a certain date range of appointments to view.	x	x
Add Patients to Recall List from Scheduler. Right click on an appointment to open up the recall list with the selected patient info already filled in.	x	x

TotalMD Features Continued…		
Electronic Secondary Claims. Electronically file ANSI secondary claims.	x	x
Save and Close button. The "Save" button no longer exits you out of the Patient or Billing areas.	x	x
Better Handling of Inactive Items. Inactive items are grayed-out in the lists and completely disappeared in the drop-down boxes.	x	x
Up to 15 codes in a Multi Link. Now have up to 15 codes for each multi link code.	x	x
Bookmark in Ledger Shows Chart Number. When a ledger window is bookmarked you can now see the chart number on the bookmark.	x	x
Enhanced Security for Users. Better encryption of user password data. Ensure HIPAA Compliancy with 5 Custom Levels of Security	x	x
TotalMD Versions 13 and Older	**Standard**	**Advanced**
Patient journal - Make dated notes for each patient that can be pulled up from any screen		x
Office Messenger by User - Allows messaging to a specific user regardless of which computer the person is using		x
Mutiple cities with one zip - Allow the program to save more than one city for each zip code		x
Statement Manager. - Access a complete history of every patient statement that you have printed. View and reprint the exact statement a patient might be calling about.		x
Claim Validation. - Before sending electronic claims, use the customizable claim validator to make sure the information is complete and accurate.		x
Electronically Prescribe Medication - Electronically send any prescription via the Internet to the pharmacist and get instant access to drug interactions, allergy interactions, disease interactions, renewal requests from the pharmacy, and two-year medication history of everything the patient has ever taken.*		x
Customizable Screens - Create additional custom screens to record your own unique information for patient records and billing records. Data recorded in your custom screens can be used on any report.		x
Patient Receipts from Payment Screen. - Easily create and print receipts for your patients from the Patient Payment Screen.		x
Delete Insurance Button. - One click to remove insurance from the Patient Screen and Billing Screens.		x
Auto Fill City and State by Zip. - Type in the patient zip code - TotalMD fills in the City and State automatically.		x
Office Messenger - Send messages and even "private" messages to staff members. This is a very effective way for the busy office to communicate discretely.		x
Numeric Chart Numbers. - Select the default option to auto create numeric chart numbers for new patient records.		x
Indicate Appointments without Charges. - From the appointment list, quickly identify all appointment without charges.		x
Missed Appointment Tracking. - Record frequency of missed appointments. View missed appointment history when adding new appointments.		x
Collection Modules. - Identify outstanding charges and upload them to our approved collection agency. Charges sent to collections are easily identified in the financial screens and are removed from patient financials.***		x
Timely Filing. - Identify claims that are at risk for not being paid by insurance.		x
Hide Claims by Date. - Specify date range for the claims you want to view.		x
Electronic UB04. - Send UB04 claims electronically to Gateway EDI, and many other clearinghouses.*		x
Patient Dashboard - At-a-glance overview of an entire family's account		x
Electronic Remittance Advice (ERA) w/ - Automatic Posting of Payments (ANSI 835 Files) - HUGE Time- Saver!		x
UB04 Capability - Paper or Electronic		x
Auto Patient Payment		x
Sales Tax		x
Line Item Notes		x
View Last Payment		x
View Monthly Revenue		x
Online Individual & Batch Eligibility - Requres subscription service		x
Export Reports & List to Excel - Quickly extract all the information you need for mailings, external reports and more.		x
Auto Late Fees		x
Prescription Writing		x
Line item accounting	x	x
Remainder Balance	x	x
Patient Statements	x	x
Patient Aging	x	x
Patient Ledger	x	x
Claim and Statement History	x	x
Patient Appointment Scheduler	x	x
Patient Labels	x	x
Report Designer - Professional Report Designer, Normally a $500 Add-on	x	x
Built-in Extensive Report Library - More than 150 powerful customizable reports for financials, day sheets and data extraction.	x	x
Deducible Tracking	x	x
Quick EOB Entry - Simultaneous posting for multiple patients from one EOB	x	x
Allowed Amounts	x	x
Auto Write Off	x	x
Interactive Claim Preview	x	x
Balances by Responsible Party	x	x
Superbills - Customize your superbill with most common CPTs & ICDs	x	x

TotalMD Versions 13 and Older Continued…	Standard	Advanced
Pastel Colors - Softer color schemes reduce eye stress	x	x
Posting Payments from Appointments - Time-saving feature to streamline payment posting	x	x
ASAP / Recall - Standby list allows staff to quickly fill a cancelled appointment	x	x
Line, Bar and Pie Charting - Enhanced charting graphics to easily convey your stats.	x	x
Customize Statement Messages. - Include messages such as "Office hours for the month of July are …"	x	x
Family Head of Household Update. - Auto update all family demographics by simply editing the head of household.	x	x
Quick Report Search. - Quickly find the report you are searching for with the new report Search Filter.	x	x
Easy Secondary/Tertiary Insurance Payments. - Easily identify the correct payer when entering non-primary insurance payments.	x	x
Edit Insurance Payment Notes. - Change the insurance note description "on the fly."	x	x
Enhanced Tax Capability. - Specify a date range of charges that require a tax.	x	x
Hide Provider from Scheduler. - Select which providers to exclude from the scheduler.	x	x
Update Claims from Claim List. - Reduce steps for refreshing claims by updating claims directly from the Claim List.	x	x
Track Anesthesia Minutes. - Automatically calculate minutes and units of anesthesia with the new time entry feature.	x	x
Superbill Groups. - Create your own superbill with ease.	x	x
Place of Service by Facility. Setup Place of Service defaults in the facility.	x	x
Practice address defaults for new providers - When adding new providers the practice address with be	x	x
ICD-10 category filters - Quickly find diagnosis codes (out of 140,000) that you need.	x	x
Statement Date on Patient Payment Screens	x	x
Time-Saving Defaults - Default Providers and Payment Types in each billing record	x	x
Appointment Information - Includes birth date, cell phone and nickname in descriptions	x	x
Charge Removal - Easily remove charges from claim info screen, makes quick changes to modified procedures	x	x
Enhanced Hot Keys and Hints - Get to what you need…fast	x	x
Automatic Formatting - SSN & Phone number auto-formatted to save time	x	x
Workdays - Determine scheduled workdays for your customized appointment screens	x	x
Ethnicity and race tracking - Required by new Meaningful Use Standards	x	x
Easily Expandable - TotalMD Network Systems and Electronic Health Record Systems are just one upgrade away	x	x